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**From:** Schupp, George [schupp.george@epa.gov]  
**Sent:** 1/26/2021 4:41:54 PM  
**To:** Kaplan, Robert [kaplan.robert@epa.gov]  
**Subject:** Government Executive: Biden's Opportunity to Make Performance Reporting Work a Lot Better

The White House should go beyond simply reversing what the previous administration did and use data to improve outcomes through true results-driven governance.

<https://www.govexec.com/management/2021/01/bidens-opportunity-make-performance-reporting-work-lot-better/171600/>

In case you missed this news item! I personally believe the continuous improvement and performance reporting needs to remain a fixture in our agency. If everyone who has been involved in an improvement project would be honest with themselves, they would have to agree that there have been some serious process improvements throughout the agency. I am concerned about the verbal push backs I'm hearing to ELMS, our metrics and even reversing some of the gains we've made. As a scientist, CI makes a lot of sense and to be honest, it has always been part of Quality Assurance, something else a lot of program folks don't like, but it also has a good purpose.

I'm just venting. Sorry. I do value the hard work that has gotten us to this point and hope we don't throw away the hard fought gains we've made.